



Terms and Conditions: EIHL Off-Season Shirt Auction

1. Introduction

By registering to participate in any auction on this auction platform, all bidders expressly acknowledge that they have read and understood the following terms and conditions of sale and agree to be bound thereby.

2. Legal Jurisdiction

This agreement shall be governed by and interpreted in accordance with the laws of England and Wales and all disputes arising under this agreement shall be subject to the exclusive jurisdiction of the English and Welsh courts.

3. Definitions

- "The League": Refers to the Elite Ice Hockey League (EIHL).
- "The Customer": The person (aged 18 or over) registered and bidding for Goods.
- "The Goods" or "Auction Lot" or "Lot": Official EIHL t-shirts, jerseys, or memorabilia offered for sale.
- "The Hammer Price" or "Final Price": The final winning bid amount.

4. Registration & Mandatory Card Entry

4.1. To participate, all Customers must be at least 18 years of age and register a valid credit or debit card.

4.2. No bids can be placed without a verified card on file. By registering, the Customer authorizes the League to verify the card's validity via a small temporary "hold" or pre-authorization if required.

4.3. The League reserves the right to reject or suspend any registration at its absolute discretion without providing a reason.

5. Bidding & Auction Process

5.1. All bids are irrevocable and unconditional. Once a bid is confirmed, it cannot be withdrawn.

5.2. Each bidder is solely responsible for familiarising themselves with the platform before the auction date.

5.3. The auction operates on a real-time countdown. The League is not responsible for technical delays, internet lag, or bids failing to register in the final seconds.



5.4. Clerical Errors: The League reserves the right to cancel any bid or sale if there is an obvious error in the listing (e.g., incorrect player name, wrong image, or a clear typographical error in the price).

5.5. The auctioneer has the right at his absolute discretion to refuse any bid. The decision of the auctioneer shall be final and absolute.

5.6. Each approved bidder may make as many bids as they desire during the duration of the auction, on any or all of the lots offered for sale.

5.7. All bids received by the auctioneer are final and irrevocable, whether they are submitted in person, online or by proxy.

5.8. Any auction on the platform is a live auction and the bidder agrees that each bid submitted as provided in these terms and conditions is irrevocable and cannot be amended or corrected, even if submitted in error and notified to the seller.

6. Payment & Fees

6.1. The price you bid is the price you pay, plus the shipping cost.

6.2. The Customer has 7 days to complete payment manually.

6.3. No items will be dispatched until payment is received and cleared in full.

7. Non-Payment & "The Ban"

7.1. If a Customer fails to make full payment (or the registered card is declined) within 7 days, they are in default.

7.2. Any Customer who defaults will be permanently banned from participating in all future EHL auctions.

7.3. League Rights: Upon default, the League reserves the right to:

- Rescind the sale immediately.
- Offer the item to the second-highest bidder (the underbidder).
- Re-list the item for a future auction.

8. Condition of Goods

8.1. All items are sold "as seen". The Customer acknowledges that "Game Worn" or "Game Issued" items may show signs of use, including puck marks, board burns, or repairs consistent with professional hockey.

8.2. Illustrations and photos are for identification only. No warranties are given regarding size or fit.



9. Shipping & Collection

9.1. Goods will only be dispatched once the Hammer Price and all applicable shipping fees have been paid in full and cleared.

9.2. Transfer of Risk: While the League and our logistics partners make every effort to ensure safe and timely delivery, the League is not responsible for delays, loss, or damage that may occur once the package is handed over to the courier. At the point of handover to the courier or postal service, the risk and responsibility for the shipment transfer entirely to the Customer.

9.3. Secure Delivery: The League strongly recommends that Customers ensure their delivery address is a "signed-for" or secure location. The League is not liable for items stolen or lost after a "confirmed delivery" by the courier.

9.4. Lost or Damaged Shipments: In the event of a lost or undelivered shipment, the League will provide reasonable support to the Customer in working with the courier to locate the package or file a formal claim. To facilitate this:

- The Customer must cooperate fully in communicating with the courier service.
- The Customer must provide any documentation or evidence required to support the claims process.
- While the League may, at its absolute discretion, offer a replacement or refund, each case will be evaluated on an individual basis and is not guaranteed.

9.5. International Shipping: For Customers outside the UK, the Customer is solely responsible for any import duties, taxes, or customs clearance fees. Delays caused by customs are outside the League's control.

10. Data Protection

10.1. Personal and card information is handled securely and in accordance with UK Data Protection legislation. Card details are stored by a secure third-party payment processor and are not viewable by League staff.